



## IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

*See below for details*

May 30, 2018

CURRENT RESIDENT

**Spectrum has asked  
residents not to call until  
July 1, 2018 or later...**

Dear Resident:

We are proud to inform you that Trailer Estates Park has signed an agreement with Spectrum to provide TV and Internet service. Spectrum TV<sup>®</sup> offers FREE HD, instant access to thousands of On Demand titles and 170+ live TV channels with the Spectrum TV App. Spectrum Internet<sup>®</sup> offers fast Internet with no data caps or extra fees.

The new Spectrum TV and Spectrum Internet service agreement will be available on **July 1, 2018**.

If you are an existing Spectrum TV Select customer, you can upgrade into this agreement as of **July 1, 2018**. Please contact customer service at **1-855-222-0102** to upgrade. You will receive a Spectrum invoice for any additional services (DVR, Pay-Per View, Spectrum Voice<sup>®</sup>, etc.) that are outside of the agreement.

If you are not currently a Spectrum TV customer, please contact customer service at **1-855-222-0102** to opt into this agreement.

As part of the agreement, you will be issued 2 Spectrum Receivers and 1 modem at no charge. To order your receiver(s), modem, or additional equipment, please contact customer care at **1-855-222-0102** or visit your nearest Spectrum Store.

You may also want to consider adding **Spectrum Voice**:

- Unlimited local and long distance calling in the U.S., Canada, Mexico, Puerto Rico and more
- No added taxes or fees like the phone company charges you
- FREE 411 calls and Voicemail

Call **1-855-222-0102** today to take advantage of all the benefits of this agreement.

We look forward to serving you and your community.

Sincerely,

Spectrum Community Solutions

Install, other equipment, taxes, fees and surcharges extra; additional services are extra. General Terms: TV: Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. Apps are free with corresponding level of service. INTERNET: Available Internet speeds may vary by address. WiFi: Equipment, activation and installation fees apply. VOICE: Unlimited calling includes calls within the U.S., Canada, Mexico, Puerto Rico, Guam, the Virgin Islands and more. Taxes and fees included in price. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. All trademarks are the property of their respective owners. ©2018 Charter Communications.